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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a residential consumer who supports broadband competition. I recently left DSL service provided by a large telecom provider when fiber optic became available in my neighborhood installed and maintained by a local company. The reasons I left were two fold. The primary reason was even the "highest grade" ie most expensive internet service available from this company could not support the number of devices our family of four needed for work and school let alone the IoT devices and entertainment. Second the customer service of this company was subpar. The only solution to our problems was always to pay more per month. It was never suggested they would provide upgraded routers even after 5 years of service. They acted as if I had no choice but to accept what they had to offer.

America needs choice. As soon as I had a real choice I left. I now have better fiber optic internet service which is also providing my telephone and the price per month is left. One year after my service connection my current provider offered to send an upgrade to the router.

America relies on the internet for education and general information as well as commerce. Keep local providers in business, keep rural America connected to the country and the world through their local internet and phone providers. Don't let the big companies control all access, maintain choice, and competition. Don't allow price hikes to limit access to impoverished communities.

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